



Northamptonshire Police and Crime Commission

Freedom of Information Act Request Response No. 08072016

Question

Please could you provide the following information regarding your ERP / Finance system:

1. What ERP (Enterprise Resource Management) or Finance system is currently used at the council?
2. When does your contract expire?
3. Do you have any planned upgrades of the software? If so, when?
4. Are you planning to go to market for a different ERP/ Finance system? If so, when?
5. How many users / licenses of the system do you have at the council?
6. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.
7. Do you have a particular business charter in place that encourages your supplier to pay the rest of their supply chain early?

Answer

Our ERP / Finance system is managed by our Multi-Force Shared Service (MFSS) which is a collaboration between the Cheshire Constabulary and Northamptonshire Police, supported by Capgemini.

MFSS provides payroll, accounting, purchasing and human resources (HR) services using world-class, proven technology and processes for the UK policing sector. MFSS has a shared service transactional hub in Winsford, Cheshire, plus a payroll processing centre based in Northamptonshire. In addition to a fully managed IT system, there is a service desk for first-line support and additional advisory support for staff and managers. Forces retain their professional and decision support roles in-house, and governance is by a joint committee of partner forces. For the front line, MFSS enables IT-based self-service, for example online expense claims, minimising bureaucracy and paper forms.

Details can be found at:

<http://www.multiforcesharedservice.co.uk/>